West Lothian Council

Home Safety Service

West Lothian Council, Home Safety Service, promotes independence at home while supporting health and wellbeing outcomes through the use of technology within West Lothians Health & Social Care Partnership.

What does the service do?

Home Safety Service will assess an individual's needs and outline technology which can maximise their independence while supporting their health and wellbeing outcomes in their own home or a community setting.

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When an alert is raised, operators in West Lothian Council Careline can access emergency help if required or contact a keyholder or family member for assistance.

Sensors can include items that send alerts if they press a button for help, fall or don't move for a long period or alert if smoke, heat or carbon monoxide is detected.

Sensors can also be used as part of a Health & Social Care assessment to help determine what other supports maybe required as part of their care planning.



How do I access the service?

To apply for the service, complete the online form by visiting:

www.westlothianhscp.org.uk/home-safety-service or by scanning the QR code.

Alternatively, telephone 01506 284440 and leave a message or email supportathomeservices@westlothian.gov.uk

The service is open to residents in West Lothian and mainly used by older people or people with disabilities but can also support those with significant health problems.



Scan to apply

Home Safety Service

ogy can play an integral part .

Please note the technology is provided on loan free of charge, there is a small weekly cost for the monitoring provided by West Lothian Council Careline.

www.westlothianhscp.org.uk/home-safety-service

Health & Social Care Partnership

