TROUBLE SHOOTING TIPS

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| Mobile Hoist is not working.  The lift is stuck in the high position. | 1. Check that the emergency stop button has not been pressed.  2. Check the battery is charged.  3. Check that the charger cable is not connected to an electric outlet.  4. Check that the hand control cable is correctly connected.  5. Hand control may be faulty, check If the lift works via the operation panel.  Electrical emergency lowering, use the operation panel to lower the patient onto a firm surface or Use the mechanical emergency lowering device to lower the patient onto a firm surface. |
| Electric Profiling Bed | Check cables are not loose and connected correctly. |
| Mangar Archimedes Bath Hoist | **If the seat fails to rise:**  Check that the hand control plug is FULLY pushed into the actuator lead socket  **If the seat fails to lower:**  Check to see if the battery state indicator light is showing RED. If it is, put the hand control on charge overnight.  Check that the hand control plug is FULLY pushed into the actuator lead socket |
| Powered Air Mattress | The power unit can be reset by pressing the MUTE button once.  Check that the hose is connected to the power unit correctly.  Check that the CPR device is fully closed, i.e. the dial of the CPR device is rotated clockwise until it ‘clicks’ into the closed position. |